

PFW Rental Counter

Maximize your rental potential

Key Features

- Handles insurance and damage-waiver processing
- Uses standardized, predefined rental rates or customer-specific "discounted" rates
- Records authorization numbers and identification (e.g., Driver's Licence, Visa, etc.)
- Allows for overrides and double-bookings
- Set up rental duration periods as per typical rental transactions

System Requirements

- Windows® 2000 (Windows XP Pro SP2 recommended)
- Pentium® III 500 recommended 256 MB RAM (512 MB RAM or greater recommended)
- Ethernet Ready
- IBM® System i5 recommended, scaled by number of users
- VPN access to server via Internet
- 512 Kbps remote store connection, determined by number of devices
- Current PFW system release
- Current IBM OS release

Request More Information

If you would like more information about Rental Counter, please contact your PFW Installed Account Representative, James Brown or Brian Lewis, at (519) 474-3300, or sales@pfw.com.

Visit www.pfw.com for more information about PFW and our dealership management solutions.

Responding to our customers' preference of renting equipment and accessories on a regular and repeated basis, and on shorter terms, PFW Rental Counter allows user flexibility and control, and its flexible invoicing features provide many detailed billing and invoicing options.

PFW Rental Counter allows you to keep track of—and consequently optimize—the profitability of your rental fleet, through access to inventory, both in a user's own branch or across the enterprise. Rental Counter's powerful search screens enable the all-important selection of units by availability, stock or tag number, category, class, and type.

Automation and Customization

With PFW Rental Counter, streamline your rental operations by providing customers with accurate rental unit availability information. As an example of Rental Counter's automation, when you create a contract, suggested and mandatory parts sales pop up in a view-and-select window, and when a rental unit requires service, Rental Counter will let you know. As well, work orders can be automatically opened upon the return of rented equipment and a surcharge can be set to be applied for overusage, based on machine hour-meter readings.

Designed with the user in mind, PFW Rental Counter works with you by allowing dealerships the freedom to customize, in order to match policies and workflows. Helpful function keys guide operators through screens to easily open and close contracts and build invoices, and with enhanced billing features, users of Rental Counter have the ability to set up billing/invoicing defaults based on user-defined parameters, such as durations, rental rates, and other defined minimums and maximums. As well, work flow selection screens can be customized to pop up in a defined order.

Optimized Billing

This feature not only streamlines the billing process and improves customer service and satisfaction, but can also be used to show your customers that you are billing them on a more accurate and appropriate basis, without a lot of manual calculations. PFW's Rental Counter system has the ability to automatically calculate or adjust rental payments owing on equipment that has either exceeded the original rental term or that has been returned before the due date. This process allows the system to determine the most appropriate billing amount based on actual rental time, and, where necessary, will automatically credit the customer's account.

