

PFW IntelliDealer

Product Support: Parts

An easy-to-use and integrated parts-management environment

Key Features

- Creates invoices
- Records lost sales for analysis
- Unit identification associates parts with equipment units
- Access parts inventory information
- For purchases, see the date, quantity, order number and type, status, and the parts-per-package
- Accept a quote directly from the quote header, and transfer it directly into an invoice
- Set up quotes as inquiries for parts requests
- Update details, accounts receivable agency, comments, memos, and alternate charges
- Invoices that still have unbilled parts are highlighted
- Switch modes to sell parts directly to service work orders throughout work-order parts requisitions
- See invoice and G/L details by date range, and then print, e-mail, or fax them to customers
- Screen elements and data are shown contextually

PFW IntelliDealer Product Support Parts helps you manage your parts inventory and streamline your business processes. Know exactly where your parts are, where they're going, and which ones are in the greatest demand.

PFW IntelliDealer Product Support Parts gives users the ability to utilize order-formula codes and view parts sales, as well as view and maintain parts profiles, quotes, invoices, and invoice history. With Parts, it's simple to sell parts to work orders, keep track of the sales history of each part, and look up parts for your customers. In order to help meet your inventory requirements, the Parts lookup screen features a link to the PFW PartFinder utility to attain a new level of parts-ordering control and improve operations through parts sourcing control of those hard-to-find parts.

Parts provides detailed profiles, useful historical views, and a link to PFW's powerful parts-sourcing database. All of this is built into the easily-navigable and universal interface of the common web browser.



Signature Capture Pad

Integration

Parts is linked with PFW IntelliDealer as a whole: in Management Central, see the top parts items that have sold this year; in Financial Management, see a detailed invoice that can be printed, e-mailed, or faxed for customer or internal use and, conversely, take advantage of Parts' account-entry information that is up-to-date; and in Customer Care, drill down on customer numbers for a parts purchases list by date, invoice number, part number, or description, or create a marketing campaign based on customers with outstanding parts balances of greater than \$1000.

As well, Parts works in concert with manufacturer-based parts catalogs, complementary products like PFW eServices, and is interfaced with PFW's Signature Pad technology – which captures signatures directly through sales ordering. As an example, you can specify that a quote should be displayed in PFW eServices. This allows you to extend dealership processes to your customers, who can, through their PFW eServices account, conveniently view and accept new or historical quotes, or request a requote.

Streamline Processes

As a result of this integration, business practices and workflows can be made more efficient. As an example, authorized staff working in Parts can access the customer's current accounts receivable balance and, as well, can view a detailed breakdown by account/aging period and the balance amount. Also, with Parts, you can accept a quote directly from the quote header, and transform it to an invoice or initiate an inquiry for a parts request. Additionally, the work order parts requisition function allows users to switch modes in order to sell parts directly to service work orders.

Parts' alternate charge capability gives you internal billing flexibility, so you can debit a sales order to any G/L account, allowing you to, for example, charge an operator's manual directly to the inventory unit by entering a stock number and its corresponding G/L account number, or charge shop supplies directly to the service department expense account by entering the G/L account number.

Inventory Sourcing

For those customers that have checked their branch locations for an item and have cross-referenced substitutes, Parts is integrated with PFW PartFinder, a searchable database where searches can be conducted by whole or partial part number, as well as by country, state or province. PFW PartFinder provides access to nearly 2 million parts, representing thousands of different vendor lines, and is an efficient way to find and sell used, discontinued, or specialty equipment parts.

Search

Desired Part Number:

Minimum Quantity:

Located In:

Search Type: Exact String
Note: String search will be slower.

System Requirements

- Windows® Vista Business, 2000 or XP Pro SP2 Operating System
- Processor and memory size based on Operating System recommendations (or greater)
- Internet Explorer 5+
- Ethernet Ready
- IBM® Power6™ recommended, scaled by number of users
- 8 GB RAM for server or greater, depending on number of users
- VPN access to server via Internet
- 512 Kbps remote store connection, determined by number of devices
- Current PFW system release
- Current IBM OS release
- LANSA® License

Request More Information

If you would like more information, please visit www.pfw.com or contact our Sales Team at (519) 474-3300 ext. 230 or sales@pfw.com.