

ADP Network Solutions

# Network Phone ASP

Managed phone service with a simple price and no hassle



Polycom® SoundPoint® IP 650

## Key Features

- A complete simple solution
- Easy-to-understand monthly fee
- Support and maintenance

Network Phone ASP is an outsourced phone service that can radically simplify the process of acquiring and managing your dealership's telecommunications services. Network Phone ASP is provided by ipNetworked Services, Inc. (ipNS), a subsidiary of ADP Dealer Services.

This feature-rich phone system is designed specifically for dealers, with no complicated and expensive back room equipment to buy or maintain. Local and long distance calling plans are included, and the monthly bill is easy to read and understand.

## A Complete Simple Solution

**Simplifies Technology Management** Let ipNS support engineers keep your system up and running and always up-to-date, so you can do what you do best: sell equipment, parts and service profitably

**Delivers Predictable Costs** With one monthly service fee, and no software or hardware to upgrade, you'll always know what your bill is going to look like. Upfront costs are low, as ipNS manages most of the system equipment

**Simplifies Vendor Management** With some minor exceptions, you no longer have to deal with your local phone company – let us experience the headaches for you

**Increases Reliability** ipNS engineers manage nightly backups and monitor your service around the clock. You can rest easy, knowing your phone system is housed in a secure data center that can withstand most weather and natural disasters

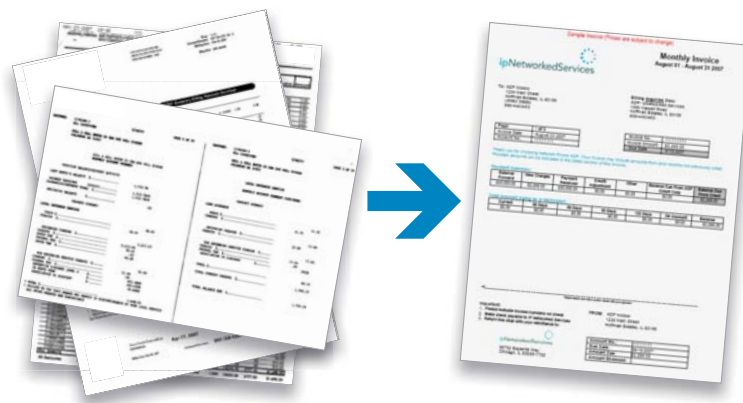
## Easy-to-Understand Monthly Fee

- One fee per phone with all basic phone features included (e.g., voice mail, call park)
- Virtually unlimited long distance (up to a store maximum of 1,500 local and long distance minutes per phone, per month)
- Five toll-free numbers included, with incoming calls billed at 5¢/minute
- 15 Direct Inward Dial (DID) numbers included

## Support and Maintenance

ipNS will support and maintain your system, as part of the monthly service fee, which includes:

- Normal system administration (e.g., moves, adds, changes) with no need for a specialized phone administrator at your dealership
- Isolating and resolving issues with data center equipment, any equipment purchased from ipNS, and any IP telephony software applications
- Installing patches and version upgrades for software
- Providing disaster recovery services
- Supporting your IP telephone hardware
- Offering on-site and/or remote repair and configuration of failed equipment that is currently under contract



## ipNS as Your New Local Phone Company

ipNS technicians take care of all normal system administration so you don't have to hire expensive technical staff or divert key employees from the task of selling and servicing equipment.

**Equipment** ipNS houses most of the phone system's equipment at our state-of-the-art data center in Chicago. Besides the phones, the only other equipment on-site at your dealership is a network device that connects your phones to our data center.

**Phones** Each Network Phone ASP user gets a Polycom IP telephone. These phones work on your data network, so you can eliminate expensive, separate telephone wiring. Various models are available, from single-line phones for the lobby, to multi-line phones with large LCDs for managers, to full-duplex conference room phones.

**Billing and Administration** With ipNS as your new telephone provider, you will receive a simple, easy-to-understand bill each month for your telecommunications services. ipNS provides all customer support, provisioning, administration, dispute resolution, and helps you understand new technologies as they evolve with your system.

Powered By

All normal maintenance, system changes, upgrades, and support for Network Phone ASP is provided by experienced ADP support staff on behalf of ipNetworked Services, Inc. (ipNS), a subsidiary of ADP.

## Request More Information

If you would like more information, please visit [www.pfw.com](http://www.pfw.com) or contact our Sales Team at (519) 474-3300 ext. 230 or [sales@pfw.com](mailto:sales@pfw.com).

