

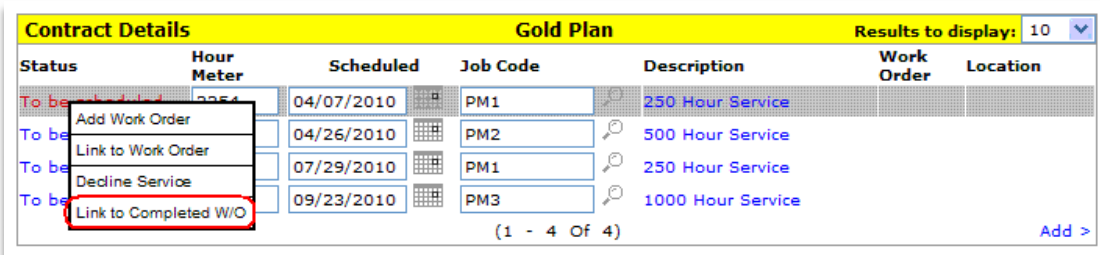
January 2011

New for Release 7.0

Tie Previously Completed Work Order Service Agreements

As part of IntelliDealer release 7.0 Service Pack E (Released November 22, 2010), Service Agreements has been modified to allow the user to tie a "To be scheduled" service agreement line item to a previously billed work order (Figure 1). The reason this may be required is that the work order was created outside of the Service Agreement application.

Figure 1

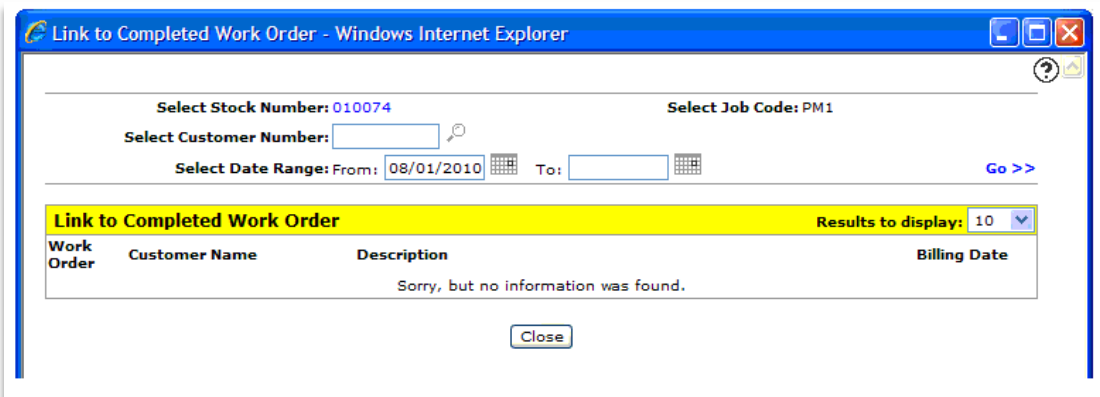


Status	Hour Meter	Scheduled	Job Code	Description	Work Order	Location
To be scheduled	2254	04/07/2010	PM1	250 Hour Service		
To be scheduled		04/26/2010	PM2	500 Hour Service		
To be scheduled		07/29/2010	PM1	250 Hour Service		
To be scheduled		09/23/2010	PM3	1000 Hour Service		

(1 - 4 Of 4) Add >

When the link is clicked, the following window will be displayed (Figure 2). The user must specify the customer the work order was closed under, and can adjust the date range accordingly. Once the "Go" link is clicked, the user simply clicks on the desired work order.

Figure 2



Link to Completed Work Order - Windows Internet Explorer

Select Stock Number: 010074 Select Job Code: PM1

Select Customer Number:

Select Date Range: From: 08/01/2010 To:

Go >>

Work Order	Customer Name	Description	Billing Date
Sorry, but no information was found.			

Close

Please note: the job code on one of the work order segments must match the job code of the service agreement step you are trying to link, otherwise the work order will not be listed.

Request More Information

For more information on these software features or to order the latest release, contact PFW Client Services at 877.289.2670, or e-mail support@pfw.com.