

May 2010

New for IntelliDealer

Release 7.0 (Spring 2010)

Last Activity Date For Labor

The last date of labor activity is now captured in IntelliDealer release 7.0. Where there is room available, the system will show both the last part and last labor activity date. For example, both dates appear on the Work Order segment window (figure 1).

In addition, radio buttons for “Last Labor to Closed” and “Last Labor to Billing” have been added to Service Analysis – Days report (figure 2).

Figure 1

Figure 1 shows the 'Work Order Options' window. It includes fields for Labor (3810141), Customer (1040001), Warranty, and Internal. It also displays dates: Date Opened (10/06/2009), Date Started (12/29/2009), Last Activity (Parts/Labor) (01/03/2010 04/16/2010), and Estimated Completion Date. Estimated Hours are shown as 4.05.

Figure 2

Figure 2 shows the 'Days Analysis' report. The table below represents the data shown in the screenshot:

Work Order	Customer	Location	Open to Start	Open to Closed	Open to Billing	Start to Closed	Start to Billing	Last Labor to Closed	Last Labor to Billing	Closed to Billing
C02280	J.K. GIELEN FARMS INC.	Guelph	145	210	213	66	69	66	69	4
C01411	CLAUSSEN FARMS CUSTOM	Guelph	1	273	273	273	65	65	65	1
C02317	Doug Prout	Guelph	432	486	486	35	35	35	35	1
C01242	Glanville Construction	Guelph	222	284	284	63	63	33	33	1
C02014	GEORGE WOOD	Guelph	206	233	233	28	28	28	28	1
C00644	Internal Guelph 7	Guelph	53	324	324	272	272	18	18	1
W03582	Doug Prout	Guelph	1	5	8	5	8	5	8	4
C02244	Grand Enterprise	Guelph	213	216	219	4	7	4	7	4
C02323	CLAUSSEN FARMS CUSTOM	Guelph	465	468	468	4	4	4	4	1
C02608	GERRY & BARB WALLIS FARMS	Guelph	1	188	185	168	185	1	1	18
			(1 - 10 Of 44)							
Totals										

Figure 3

Complaint, Cause and Correction on Work Order Details

Complaint, Cause and Correction descriptions have been added to the bottom of the Work Order Details window (figure 3).

Figure 3 shows the 'Work Order Details' window for Work Order W03604. It includes fields for Machine (Trencher), Stock Number (440423), and Technician (Morgan Butlin). A description box at the bottom contains the following text:

- Description:** 500 Hour Service
- Complaint:** CHECK COOLANT LEVEL, ADD IF NEEDED
- Cause:** CHECK OPERATION OF LIGHTS
- Correction:** CHECK FOR LOOSE BOLTS ON CAB
CHECK OPERATION OF SEAT BELT AND FASTENERS

Important Note Regarding PFW's Upcoming Release 7.0 (Spring 2010)

In preparation for our next software release, we would like to inform dealers that you will be required to upgrade your IBM operating system to IBM's current release: IBM i 6.1 (formerly i5/OS V6R1).

Preparation is a must for a successful upgrade to V6R1. It is advisable to contact PFW Client Services prior to this upgrade to ensure that all steps have been completed and to answer any questions that you may have regarding this upgrade.

Additional information can be found at IBM's System i (iSeries) [Upgrade Planning Website](#).

Holiday Hours

The PFW business offices will be CLOSED for the following holidays:

Victoria Day	Monday, May 24th
Canada Day	Wednesday, July 1st
Labor Day	Monday, September 6th*

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET. Emergency after-hours support will also be available. (* Emergency support only)

Request More Information

For more information on these software features or to order R6V07, contact PFW Client Services at 519.474.3700, or e-mail support@pfw.com.