

July 2010

New for IntelliDealer

New for Release 7.0 – Enhancements To Customer Care

Display Make/Model and Traded Unit Indicator In Customer Equipment Window

The Customer Equipment window, which can be accessed from Customer Profile, has been modified to display the make/model of the equipment. (Figure 1)

Figure 1

Stock Number	Description	Serial Number	Make/Model	Status	Customer Fleet #	Hours	As of	Recommended Service Schedule
CPH025	NISSAN LIFT TRUCK	54086145003234	CP H025	Pending Sale		0	--	--
E15389	QUICK HITCH	N/A	JD HTCH			0	--	--
E36665	JD 6200 (PROUT)	L06200V187314	JD 6200			1509	04/23/2010	--
E54686	Tractor	?	JD 2355			0	06/03/2010	--
JAMIESON	JD 444 (JAMIESON)	N/A	JD 444	Traded Unit		0	--	--
PROUT	JD 2950 (PROUT)	470970	JD 2950	Traded Unit		2040	07/09/1997	--
RL8273	JD 4425 (PROUT)	046077	JD 4425	Traded Unit		2343	11/03/2008	--
T000247	JD 9450 (SOUTHWEST)	H09450W700125	JD 9450			391	11/18/2009	--
000227	FLOW 48 IF ST	112353	JD 2800			3450	06/03/2010	--
001222	TRACTOR	21505	JD 2010			0	08/16/2004	--

The Customer Equipment window has also been modified to allow the user to specify that Traded Units are to be shown on the screen. This can be specified by clicking on the “Show Traded Units” check box.

Customer Equipment Portal Selection

The Customer Portal application has been changed to include another “block” of information - Customer Equipment. This new view displays the make, model and the first portion of the unit description. (Figure 2)

Figure 2

Customer Equipment
JD HITCH
JD 6200
JD 2355
JD 9450
JD 2800

Credit Limit and Credit Rating Display in the A/R Agency Window

The A/R Agency window has been modified to display the credit limit and credit rating. This is the window that appears when the “A/R Agency Default” link on the Outstanding Details window is clicked. (Figure 3)

Figure 3

A/R Agency - Alex Henry	Card Number	Credit Limit	Credit Rating	Active
1 - A/R	INTERNAL A/R	9,999,999	1	Yes
9 - FARMPLAN	8290037136			Yes

 **Important Note Regarding PFW's Release 7.0 (Summer 2010)**

In preparation for our next software release, we would like to inform dealers that you will be required to upgrade your IBM operating system to IBM's release: IBM i 6.1 (formerly i5/OS V6R1).

Preparation is a must for a successful upgrade to V6R1. It is advisable to contact PFW Client Services prior to this upgrade to ensure that all steps have been completed and to answer any questions that you may have regarding this upgrade.

Additional information can be found at IBM's System i (iSeries) [Upgrade Planning Website](#).

Request More Information

For more information on these software features or to order Release 7.0, contact PFW Client Services at 519.474.3700, or e-mail support@pfw.com.