

May 2010

Tip of the Month

Tips for Searching in IntelliDealer

Tip #1. Using Wildcards

Some search fields in IntelliDealer allow the use of a % character as a wildcard. Some examples include:

Using a % to prefix your part number search Do this when you're not sure what the part number starts with. This can be very helpful for dealers who use start digits for some vendors, and users may not be certain what the start digits may be.

Appending " %" (space, percent symbol) to the end of your model search Normally if you were searching for all equipment with model number 250, IntelliDealer's default behavior is to return every result that starts with 250. This means that, by default, you end up seeing all results that include "250" at the start (such as 2500, 250R, 250-T, etc.) even if these are not necessarily what you are looking for. If you want to force IntelliDealer to return an exact search, append your search with % (use "250 %" for this example) and you will only see equipment with the exact model number 250 (figure 1).

Figure 1

The screenshot shows the IntelliDealer search interface. The 'Select Make/Model' field contains '250 %'. Below the search fields is an 'Equipment Listing' table with the following data:

Stock Number	Description	Location	Type	Group	Make/Model	Serial Number	Hours
B04246	WHITE 250 (LUCKENHAU)	Brant	Used		WH 250	525994	
B04246E	WHITE 2-50 (BRANT)	Guelph	Used		WH 250	525994	
E15181	NH L250 (TRINIER)	Guelph	Used		NH 250	736323	
E17527	DEUTZ 2.50 (VEALE)	Guelph	Used		DE 250	001340	
E19746	MF 250 (FINKBEINER)	Guelph	Used		MF 250	623188	
E24436A	JD 250 (BRAGG)	Guelph	Used		JD 250	001259	

Note: Not all fields support wildcard searching.

Tip #2. Sticky Searches

Some of the main search screens (e.g., Equipment Profile, Traffic, Purchase Orders) support a "Sticky Search" capability. Look for the » symbol in the top right corner of the screen. This gives you the option to "Save Defaults". Set up the search screen how you would like it to look and click the **Save Defaults** option to let IntelliDealer remember your personalized default search criteria.

Tip #3. Regions

Regions are used to represent a grouping of branch locations. This can improve searching on screens where the location is part of the search criteria (i.e., Customer Profile and Equipment Profile). If you had branches fall within four different regions (North, South, East, and West) you could define these regions in the CMBR2 table. Then users will have the ability to choose a region, which automatically selects all branches in that region (click the search icon next to the location search). Note the regions shown in the Location Selection screen (figure 2).

Users may also specify their default region from the home screen by choosing the "Click here to update your profile" link.

Figure 2

Tip #3. Regions (Continued)

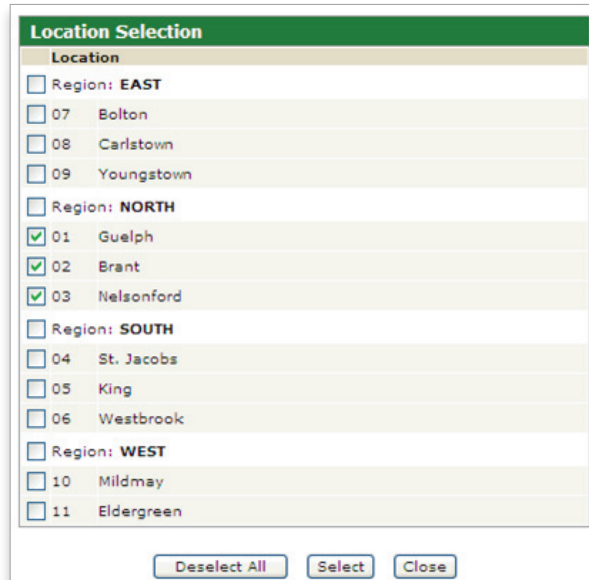
See the note ‘[How to set-up default locations for searching in IntelliDealer](#)’ in the PFW Knowledge Base for more information on configuring and using Regions. (There is also valuable information in the IntelliDealer Online Help about Regions and Default Regions.)

Tip #4. Find in Page (CTRL-F)

Occasionally you may want to use your browser’s built-in search capability if you have a page that provides a large amount of information (e.g., a parts or equipment profile). In Internet Explorer, this is initiated with the CTRL-F keyboard shortcut.

Tip #5. Page Up and Page Down keys

Any search result listing that has a Next and Previous link to scroll through the results can also respond to the keyboard shortcuts Page Up and Page Down. So instead of clicking Next >>, simply hit your Page Down key.



Important Note Regarding PFW’s Upcoming Release 7.0 (Spring 2010)

In preparation for our next software release, we would like to inform dealers that you will be required to upgrade your IBM operating system to IBM’s current release: IBM i 6.1 (formerly i5/OS V6R1).

Preparation is a must for a successful upgrade to V6R1. It is advisable to contact PFW Client Services prior to this upgrade to ensure that all steps have been completed and to answer any questions that you may have regarding this upgrade.

Additional information can be found at IBM’s System i (iSeries) [Upgrade Planning Website](#).

Holiday Hours

The PFW business offices will be CLOSED for the following holidays:

Victoria Day	Monday, May 24th
Canada Day	Wednesday, July 1st
Labor Day	Monday, September 6th*

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET. Emergency after-hours support will also be available. (* Emergency support only)

Request More Information

For more information on these software features or to order R6V07, contact PFW Client Services at 519.474.3700, or e-mail support@pfw.com.