

March 2010

Tip of the Month

Ability to E-mail a Work Order

As part of R6V07 Service Pack E (Released January 11, 2010), you now have the ability to e-mail a work order. A new 'E-mail' button has been added to the bottom of the work order preview window (shown below).

10400001	REPAIR# 15 5 CUST NA	02/19/09 04/01/09	REPAIR TOTAL==>	43.57
OTHER				
LH INSIDE DUAL FLAT (TAKE TO HAUGH AFTER REPAIRS)				
PTO SHIELD MISSING (CUST HAS)				
STK#/FLEET#	JD 8310 205HP TRAC	HRS 4749	PIN/EIN	CONTINUED ON PAGE 05
210654	8310		RW8310P014053	WARRANTY DATE
			RG6081H135159	HRS
				05/01/03
				T6
10400001			LABOR	22.68
			REPAIR TOTAL==>	22.68
			**** WORK ORDER TOTALS ****	
			PARTS	1433.37
			LABOR	1719.82
			SUB TOTAL==>	3153.19
			GST 102209371	157.65
			FARM PLAN CHARGE	3310.84

If your system is licensed for the PDF printing capability (IBM's Infoprint Server), the e-mail will contain a PDF file. Otherwise, the e-mail will be in HTML format.

IMPORTANT NOTE REGARDING PFW'S UPCOMING RELEASE 7.0 (SPRING 2010)

In preparation for our next software release, we would like to inform dealers that you will be required to upgrade your IBM operating system to IBM's current release: IBM i 6.1 (formerly i5/OS V6R1).

Preparation is a must for a successful upgrade to V6R1. It is advisable to contact PFW Client Services prior to this upgrade to ensure that all steps have been completed and to answer any questions that you may have regarding this upgrade.

Additional information can be found at IBM's System i (iSeries) Upgrade Planning Website:
<http://www-947.ibm.com/systems/support/i/planning/upgrade>

IMPORTANT ANNOUNCEMENT FOR ALL JOHN DEERE DEALERS

All John Deere dealers should have already received communications from John Deere on the replacement of the JDWIN Warranty Interface by the **John Deere WINXML Warranty Interface**. John Deere will be utilizing an SAP Warranty product for the handling of warranty processes and that is the main reason for this new interface.

The PFW R6V07 release (IntelliDealer only) is the only release where this new interface will be supported. All PFW clients should upgrade to R6V07 to ensure they are ready once this product has gone through the proper product testing process.

According to timelines coordinated with John Deere, the suggested beta dealer testing for the **John Deere WINXML Warranty Interface** will begin in March and the estimated general release will be in May 2010.

We have also heard that in the future, John Deere will be discontinuing the **JDWIN** interface.

Please call your PFW sales representative for pricing on this new interface or if you have any questions.

Request More Information

For more information on these software features or to order R6V07, contact PFW Client Services at 519.474.3700, or e-mail support@pfw.com.