

February 2010

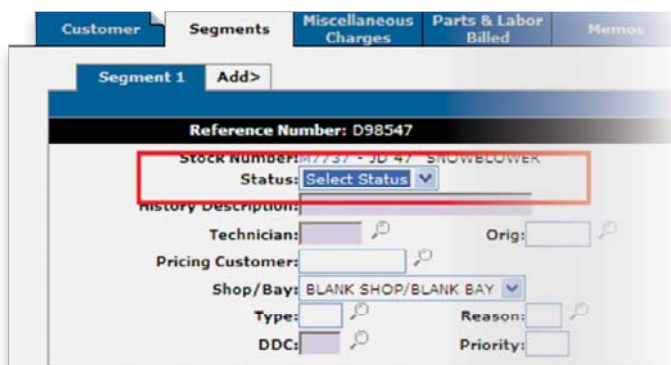
Tip of the Month

Defaulting Work Order Status to "Select Status"

A new security switch has been added to system# 810: **PRODUCT SUPPORT - SERVICE WORK ORDERS** as part of R6V07 Service Pack E (Released January 11, 2010). This new switch is labeled "Default Status To Select Status".



With the switch enabled, the segment status will default to "Select Status" instead of defaulting to "Active".



The user will not be able to save the segment until they have chosen a valid status for the repair (i.e., Customer, Warranty, Internal). "Active" will no longer be a valid choice.

This new switch will help to resolve the issues caused when users forget to assign a status. Leaving the segment status as "Active" usually meant that parts and labor were unable to be charged to the segment.

IMPORTANT ANNOUNCEMENT FOR ALL JOHN DEERE DEALERS

All John Deere dealers should have already received communications from John Deere on the replacement of the JDWIN Warranty Interface by the **John Deere WINXML Warranty Interface**. John Deere will be utilizing an SAP Warranty product for the handling of warranty processes and that is the main reason for this new interface.

The PFW R6V07 release (IntelliDealer only) is the only release where this new interface will be supported. All PFW clients should upgrade to R6V07 to ensure they are ready once this product has gone through the proper product testing process.

According to timelines coordinated with John Deere, the suggested beta dealer testing for the **John Deere WINXML Warranty Interface** will begin in March and the estimated general release will be in May 2010.

We have also heard that in the future, John Deere will be discontinuing the **JDWIN** interface.

Please call your PFW sales representative for pricing on this new interface or if you have any questions.

ATTENTION CANADIAN PAYROLL USERS

Before your first check run for 2010, you will need to apply the 2010 tax changes. The 2010 Canadian payroll rates will be available as a PPU and can be requested from PFW Support. The PPU must be requested after your last payroll check run of 2009 and before your first payroll check run of 2010.

NOTE: The federal exemption amounts for 2010 have increased, so this will need to be updated accordingly through Employee Maintenance.

ATTENTION U.S. PAYROLL USERS

Before your first check run for 2010, you will need to update your FICA, MEDICARE and USFED tables. You will still be able to perform check runs in January if the new tables aren't loaded—you have a one-month grace period—but you will not be able to complete your first check run in February until the 2010 tables are loaded.

For further assistance, please contact Client Services at 519.474.3700.

NOTE: If your state tax rate has changed, you must also update these values in the USSTATE table. These values should be confirmed with your local tax office.

Request More Information

For more information on these software features or to order R6V07, contact PFW Client Services at 519.474.3700, or e-mail support@pfw.com.