

client services update



September 2009

New Feature

Default Premium Codes for IntelliTech

There is now a method which allows IntelliTech to use the default premium code from the labor pricing system. This means if your technicians are having a difficult time choosing the appropriate premium code, you can now configure the system so the premium code is automatically defaulted when the tech logs off the work order.

This new feature* uses the labor pricing system's "Default Premium Code" to determine the correct premium code. Looking at the example in Figure 1, this indicates that all labor posted in Location 02 to work orders with a Type Code of FC (Field Customer) will be defaulted to premium code 03 (Field Labor).

Note: In this example, we're using List plus 0% so as not to affect the labor rate. This is simply used to assign the default premium code.

To activate IntelliTech to use the default found in the Labor Pricing system, go to Configuration » Service Menu » General » Labor Barcode / IntelliTech Setup (Figure 2).

There is a new checkbox to the right of the "Default Premium Code" labelled "Use Labor Pricing" (Figure 3).

Note: If you leave the "Input Premium Code" checkbox turned on, it will still default the premium code, but the tech will have the chance to change it before logging out. If this is unchecked, then the tech will not be prompted for the premium code and it will default according to the labor pricing system.

* This will be available in R6V07 service pack C.

Figure 1

Labor Pricing

Location: 02 or All Locations

Customer / Group: or All Customers

Type: FC or All Types

Premium Code: or All Premium Codes

Work Order Status: All

Pricing Code: List plus %

Percentage / Price: 0.00

Default Premium Code: 03

Start Date:

Figure 2

Configuration Quick Links Expand All

CRM <ul style="list-style-type: none">ProfileTaxes & Discounts	Parts <ul style="list-style-type: none">CostingGeneral	Miscellaneous <ul style="list-style-type: none">Other
General Ledger <ul style="list-style-type: none">Accounts PayableG/L AccountsGeneral	Service <ul style="list-style-type: none">Work OrdersGeneral LedgerAgreements & WarrantyGeneral<ul style="list-style-type: none">Labor Barcode/IntelliTech Setup	Utilities <ul style="list-style-type: none">Validate TablesAdd A BranchServer ConfigurationPrint File DescriptionsScheduled Jobs
Equipment <ul style="list-style-type: none">ProfileGeneral	Rental <ul style="list-style-type: none">Setup	Global Settings <ul style="list-style-type: none">Messages

Figure 3

Labor Barcode/IntelliTech Setup

Active for Service:

Technician / Work order: 04

Work Orders / Technician: 01

Maximum Post Hours: 08.00

Minimum Hours: 0.00

Input Premium Code:

Default Premium Code: or Use Labor Pricing

Login Interval: 0

For more information on these software features or to order R6V07, contact PFW Client Services at (519) 474-3700, or e-mail support@pfw.com.



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