

client services update



June 2009

Tip of the Month

Rental Counter - Package Pricing: Available in R6V06 Service Pack H

The package pricing feature allows rental invoices to print using a “package price” for a machine and its attachment(s). This is handled by summing the pricing for the parent machine and all of its attachments, then showing this amount next to the parent machine on the invoice - while the attachments print without pricing. However, on the contract, pricing for the parent machine and its attachments are still maintained separately. The key difference here is that this feature only modifies what prints on the invoice. This has been available for some time in green screen and can now be implemented in Intellidealer.

In comparison to the alternative (which is to charge the attachments at a zero price), the advantage is that revenue will be posted to the machine and any costing or depreciation can still occur for the attachments.

This feature is enabled in Configuration>Rental Control Setup>Printing (Figure 1).

Figure 1

When this feature is enabled, the Package Pricing button appears at the bottom of the Contract Detail screen and Extended Detail screen. You can go into the details of the parent machine, click the Package Pricing button, and from the next screen (Figure 2), you can set the package price.

Figure 2

Stock Number	Description	Amount
012746-1	D10X14	1866.07
012748-1	BUCKET 48"	133.93

Figure 3

⚠ If some attachments are not on the contract, you will be prompted to add these to the contract (Figure 3).

PFW IntelliDealer New Release - R6V07 Workshop

PFW is still accepting attendee registrations for our upcoming IntelliDealer New Release - R6V07 Workshop.

To view more information or to register today, go to www.pfw.com/support.

When June 22-24, 2009

Where Ivey Spencer Leadership Centre
London, Ontario, Canada

For more information regarding the workshop sessions, workshop details and who should attend, please contact Laurie Brown at (519) 474-3300 ext. 233 or e-mail lbrown@pfw.com.

Register Now!

Space is limited to 50 attendees – registration is on a first-come-first-served basis.

Holiday Hours

The PFW business offices will be CLOSED for the following holidays.

2009

Canada Day: Wednesday, July 1st

Civic Holiday: Monday, August 3rd

Labor Day: Monday, September 7th*

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET. Emergency after-hours support will also be available.

* *Emergency support only*

For more information on these software features or to order R6V06, contact PFW Client Services at (519) 474-3700, or e-mail support@pfw.com.



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