

client services update



July 2009

New for R6V07

Field Level Security is now in IntelliDealer

There are three options for field level security (Figure 1).

Figure 1

Display Only will display the field.

Hidden will hide the field completely, but also give you the option to show/hide the label. You can hide it completely, or just hide the value for the field and still display the label.

Hidden Changeable means that you can hide the field from the initial viewing, but clicking on the label will show the value, and clicking on the label a second time will hide the value again.

Shown below is an example of the Hidden changeable for the Net Book Value field on the Equipment Profile. Initially the field is hidden, but the label Net Book Value is hyperlinked in blue (Figure 2).

Figure 2

If you click the Net Book Value label the value will appear (Figure 3).

Figure 3

Upcoming Webinar!

PFW is excited to be offering the first in a series of monthly in-depth training webinars. The first session, “**Introduction to Used Equipment Evaluation**”, is meant to cover the entire Used Equipment Evaluation system, from setup and configuration, to creating and completing inspections and prospective deals. We will also cover the new “Mobile Inspections” application.

When: **Wednesday, July 29, 2009**, 2:00 p.m. - 4:00 p.m. (Eastern Daylight Time)

Topics include:

- Setup of Group Codes, sections, and inspection steps
- Role Configuration (Workflow)
- Security Setup
- How to create and work with Inspections and Prospective Deals
- Mobile Inspections

Attendance is limited for this session, so sign up now by visiting www.pfw.com/support/webinars/index2.htm

Holiday Hours

The PFW business offices will be CLOSED for the following holidays.

2009

Canada Day:	Wednesday, July 1st
Labor Day:	Monday, September 7th*
Thanksgiving:	Monday, October 12th

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET. Emergency after-hours support will also be available.

* Emergency support only

For more information on these software features or to order R6V07, contact PFW Client Services at (519) 474-3700, or e-mail support@pfw.com.



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