

December 2009

Tip of the Month

New Application: Parts Order Correction

The Order Correction application is used to make corrections to parts orders that have been received in error. It allows corrections to both the quantity and cost. This application was made available on R6V07 (included with Service Pack D).

Security for this application is controlled under System #821: Product Support » Parts Ordering (access is deactivated by default).

Once activated, the Order Correction application is accessed from Product Support » Parts Ordering » Ordering Options (Drop-down) » Order Correction. The screen that allows corrections appears below:

Date	Part Number	Description	Original			New		
			Quantity Received	Parts Per Package	Cost	Quantity Received	Parts Per Package	Cost
11/17/2009	A-AL19725	PIVOT	1	1	15.21	1	1	15.21
11/17/2009	AA26713	BOWL	5	1	80.50	5	1	80.50
11/17/2009	AE27079	CHAIN	1	1	116.80	1	1	116.80
11/17/2009	AE49318	HINGE	1	1	15.39	1	1	15.39
11/17/2009	AE54574	BEARING	2	1	87.50	2	1	87.50
11/17/2009	AH156244	BEARING	1	1	25.55	1	1	25.55
11/17/2009	AH207777	CONVEYOR	1	1	635.10	1	1	635.10
11/17/2009	AH75404	TIE ROD	1	1	52.50	1	1	52.50
11/17/2009	AH84853	HOUSING	1	1	280.35	1	1	280.35
11/17/2009	AL25073	SOCKET OUTLET	1	1	9.92	1	1	9.92
11/17/2009	AL38095	SEAL	1	1	16.63	1	1	16.63

When a correction is performed, all related areas of the system are automatically updated at once. On-hand quantity, average cost, and parts history are all updated to show the effect of the correction. The corrections will show as a negative receipt quantity with a type code "IA" for inventory adjustment. If you are using the parts accrual system, the G/L is automatically corrected, and the corrections will appear on the PO tab of the voucher for the Accounts Payable department to see.

For more information, refer to the PFW IntelliDealer Online Help system.

HOLIDAY SUPPORT HOURS		
24	REGULAR EMERGENCY	8AM - 3:30PM 3:30PM - 8PM
25	REGULAR EMERGENCY	CLOSED CLOSED
28	REGULAR EMERGENCY	CLOSED 8AM - 11PM
31	REGULAR EMERGENCY	8AM - 3:30PM 3:30PM - 8PM
01	REGULAR EMERGENCY	CLOSED CLOSED

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET (unless noted otherwise) when you call (519) 474-3700. Emergency after-hours support will also be available (unless noted otherwise).

Note: All times are Eastern Standard Time (EST)



COMING SOON – PAYMENT ADDRESS CHANGE

With ADP's acquisition of PFW, our invoices will have a new look and payment address. Please look for this change in the near future and rest assured that PFW will always notify you in advance of any further changes.

Request More Information

For more information on these software features or to order R6V07, contact PFW Client Services at 519.474.3700, or e-mail support@pfw.com.

