

# development details



August 2006

## New in R6V04

### New version of Customer Reports

A newer version of the Customer Reports option now allows you to generate four different reports to a specified iSeries printer.

Select Customer Reports from the CRM option under Customer Care. The user is prompted for the desired report (Fig. 1).

After selecting the report, the user is prompted to enter the selection and sort criteria (Fig. 2). Click on the "Click here to add selection criteria" link to create the actual selection criteria (Fig. 3). You can also save or restore previously saved queries.

Once you have input your selection criteria, select Save/Exit to return to the previous screen to review and run the report.

Once the Run Report button is pressed, the user is prompted for any additional parameters (e.g., desired printer, etc.). The system will then submit the report to run in batch on the iSeries.

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For more information on these software features and others, contact PFW Client Services at (519) 474-3700, or e-mail [support@pfw.com](mailto:support@pfw.com).



Fig. 1

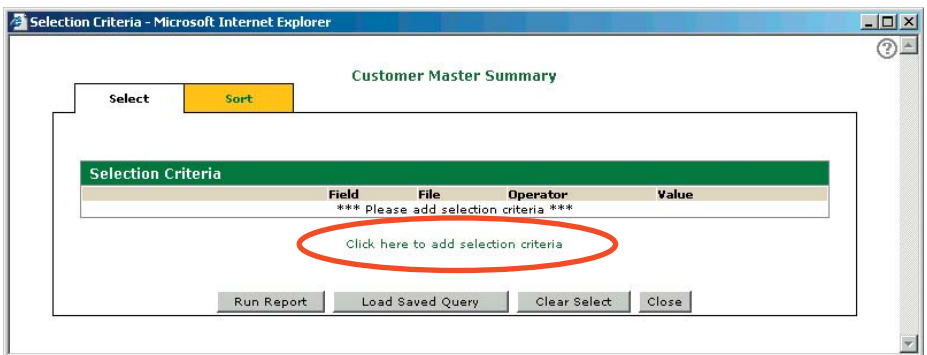


Fig. 2

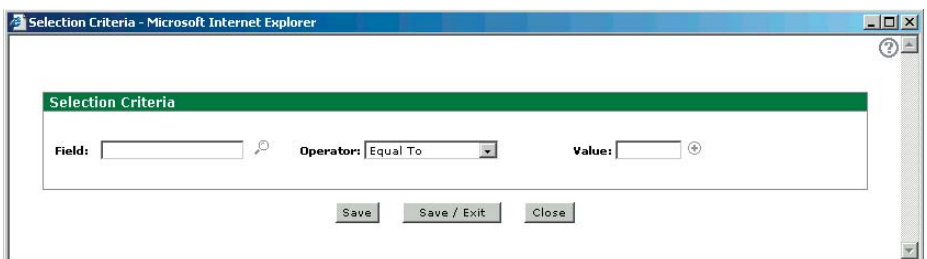


Fig. 3



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