

# client services update



July 2008



## PFW IntelliDealer R6V06 Now Available!

Get your Dealership's name on the list to upgrade to PFW IntelliDealer R6V06 by contacting Client Services at 519-474-3700 or [support@pfw.com](mailto:support@pfw.com).

### Sneak Peak into R6V06

With almost 150 enhancements in R6V06 – including two new, advanced applications, Task Tracker and MobileTech – the latest release of PFW IntelliDealer features a wide range of advancements to help you better serve your customers and efficiently manage your dealership. Here are just a few of the smaller but still significant enhancements developed for PFW IntelliDealer R6V06:

#### Accounts Payable

- Quick Check functionality has been modified to allow checks to be printed on vouchers with payment schedules and partial payments.
- Users may now add any voucher to a Check Batch (regardless of bank account). The system will automatically adjust the bank account on the voucher to the bank account of the batch.

#### General Ledger

- A password is no longer required for Journal entries to controlled accounts. Instead, access is controlled through System Security.

#### Customer Care

- In the Call Scheduling screen, a blank value in a Select Salesperson field is now equivalent to choosing all Salespeople.
- Add the cellular phone number of the customer to the Scheduled Call screen through Customer Profile.

#### Product Support – Equipment

- The Equipment Profile Listing screen – a feature best known as the Sticky Search – can now remember User defaults. For example, if a user is always searching for Used Equipment, the field will default to the most searched item based on the user on each and every visit to this screen.

#### Product Support – Parts

- In Invoice History, the Date field will be ignored when searching by Invoice Number.
- IntelliDealer now has the ability to search for Parts and Service quotes by description.

### 2008 Holiday Hours

The PFW business offices will be CLOSED for the following Holidays.

Victoria Day:	Monday, May 19th
Canada Day:	Tuesday, July 1st
Civic Holiday:	Monday, August 4th
*Labor Day:	Monday, September 1st
Thanksgiving:	Monday, October 13th

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET. Emergency after-hours support will also be available.

*\*Emergency support only*



### R6V06 Training & Installation

**EXTENDED!**

PFW is extending our offer of a 10% discount for on-site and remote installation and training for R6V06.

#### ON-SITE

**5-DAY SPECIAL** – Sunday through Thursday

**3-DAY SPECIAL** – Sunday through Tuesday

#### REMOTE

[Weekend load and web overview session](#)

Customers need to be on PFW R6V05 and IBM i5/OS V5R4M0 or later. Training days must be **booked before August 29, 2008 and taken before September 30, 2008.**

For more information, please contact your PFW Sales Representative, James Brown (ext. 223) or Brian Lewis (ext. 227), at (519) 474-3300.

For more information on these software features or to order R6V06, contact PFW Client Services at (519) 474-3700, or e-mail [support@pfw.com](mailto:support@pfw.com).



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