

client services update



September 2006

Tip of the Month

Import Common Descriptions Easily and Quickly

You can save time by storing common system descriptions and comments, which allows you to then simply import them into various text boxes throughout PFW IntelliDealer. These descriptions are added through the legacy system's configuration menu, CNFI01, using option 19 - Additional Control Files, and from there, option 6 - Promotion Code Setup.

Once the codes and their corresponding descriptions are keyed, you can utilize the magnifying glass icon that appears to the right of the text box in order to bring up the Promotion Code selection window from the following screens:

- * Equipment Quoting (Details and Comments tabs)
- * Equipment Invoicing (Details and Comments tabs)
- * Service Quoting (Details and Comments tabs)
- * Traffic (Comments tab)
- * Parts Quoting (Details and Comments tabs)
- * Rental Counter (Comments tab)

This will prevent the need to re-key commonly used comments in the text boxes.

For example, the following text could be stored and used on Service Quotes:

“The above is an estimate based on our inspection and DOES NOT COVER additional parts or labor which may be required after the work has been opened up. Occasionally, after work has started, worn, broken, or damaged parts are discovered which are not evident on first inspection. Quotations on parts and labor are current and subject to change. Also, taxes and freight may not be included in this estimate”.

Holiday Hours

The PFW business offices will be closed for the following holidays. A limited number of support personnel will be available from 8 AM to 5 PM ET. Emergency after-hours support will also be available.

Thanksgiving Day

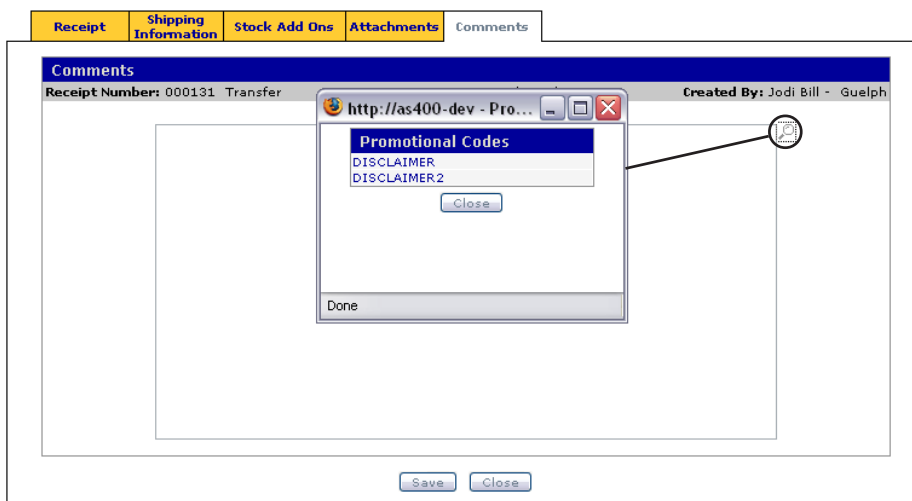
Monday, October 9, 2006

Default Printers

To set up your default green screen printer, type the following command:

```
CHGDEV DSP DEVD(xx) PRTDEV(Px)
```

Where xx is the session ID and Px is the print device to which you want your green screen reports to default.



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