

client services update



March 2005

Tip of the Month

Current Service Pack Levels and Cumulative PTF Levels

iSeries Access — Recent Service Pack Levels

iSeries Access Version	Latest Service Pack PTF Identifier	Date PTF Was Made Available	Target Date For Next Service Pack	End of Service Date
V5R3M0	SI16496	December 9, 2004	March 18, 2005	TBA
V5R2M0	SI16136	November 17, 2004	May 13, 2005	TBA
V5R1M0	SI11806	April 30, 2004	NONE	September 30, 2005
V4R5M0	SF67276	October 14, 2002	NONE	DISCONTINUED
V4R4M0	SF65706	May 15, 2001	NONE	DISCONTINUED
V3R2M0	SF67055	June 10, 2002	NONE	DISCONTINUED

How to check: Open Control Panel (Start Button -> Settings), then double-click on the iSeries Access for Windows icon.

IBM i5/OS Cumulative PTF Levels

i5/OS Version	Current Cume PTF Level	Date Cumulative PTF Was Made Available	Target Date For Next Cumulative PTF Package	End of Service Date
V5R3	TL05032	February 7, 2005	May 2, 2005	TBA
V5R2	TL04244	September 7, 2004	May 23, 2005	TBA
V5R1	TL04300	November 1, 2004	NONE	September 30, 2005
V4R5	TL02169	June 24, 2002	NONE	DISCONTINUED
V4R4	TL01072	March 19, 2001	NONE	DISCONTINUED
V3R2	TL98139	May 26, 1998	NONE	DISCONTINUED

How to check: From any i5 command line (as any user), type DSPPTF and press <ENTER>. Located at the top of the screen, the TLxxxxx number is the latest cumulative PTF package installed.

Interface Developed for Deere PM Pro

Deere has recently announced the rollout of PM Pro, and PFW has developed a Business System interface for this new EPC. PM Pro will be replacing the current JD Vision EPC in the near future.

For more information on this interface, please contact your PFW Sales Representative, James Brown or Brian Lewis, at (519) 474-3300.

Proposed New Release R6V03 and Crystal Reports Workshops

PFW will be hosting two workshops from April 25-29, 2005 at Spencer Hall in London, Ontario.

The Crystal Reports Workshop has been tentatively scheduled for April 25-26, 2005. This workshop will be a hands-on session designed for new and existing Crystal Reports users. Topics to be included are: connecting to the iSeries, creating a basic report, creating address labels, using parameters, creating a form letter, and advanced formulas. For each step along the way there will be activities geared towards basic, intermediate and advanced users.

The New Release Workshop will give our customers a chance to see the R6V03 release. Topics will include what's new in R6V03, as well as a review of the additions to the R6V02 release that were made throughout the year. The tentative dates for the New Release Workshop are April 27-29, 2005.

For more information on either workshop, contact Laurie Brown at (519) 474-3300 ext. 231, or lbrown@pfw.com.

PFW Forums

PFW customers now have the opportunity to start a conversation with other PFW customers. The purpose of the forum is to allow PFW users to exchange questions and suggestions. You can even be alerted by e-mail when a new topic or reply is posted. To access the forum, go to www.pfw.com/members.

Easter Holiday

The PFW business offices will be closed for Good Friday on March 25th, 2005. As a result, only emergency support will be available.



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