

client services update



April 2005

Tip of the Month

Where do I set up financial ratio budgets?

If you are using the Financial Ratios feature found in Management Central, the system allows you to set a budget column for the online report.

The budget column is calculated based on values loaded through the Financial Management General Ledger Budgets option.

Once you are in the Budgets section, use the Budget Options dropdown menu in the top right corner to select Financial Ratios (Fig. 1).

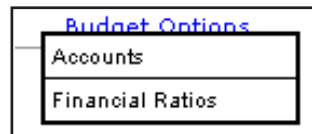


Fig. 1

The Financial Ratios Budget window will appear, allowing you to load your budget values (Fig. 2).

(Note: Amounts to be loaded as absolute values - no negatives)	
Financial Ratios Budget	
All Assets (A)	<input type="text"/>
Cash (I)	<input type="text"/>
Average Receivables (B)	<input type="text"/>
All Receivables (J)	<input type="text"/>
Current Assets (C)	<input type="text"/>
Average New Equipment (W)	<input type="text"/>
Average Used Equipment (K)	<input type="text"/>
Average Rental Equipment (H)	<input type="text"/>
Average Parts Inventory (O)	<input type="text"/>
Current Liabilities (L)	<input type="text"/>
Liabilities (Less Owners Equity) (T)	<input type="text"/>
Taxes (Accrued) (3)	<input type="text"/>
Labor Allowance (4)	<input type="text"/>
Tech Salaries (5)	<input type="text"/>
Total Equity (G)	<input type="text"/>
Parts Sales (M)	<input type="text"/>
Labor Sales (V)	<input type="text"/>

Fig. 2

New PFW IntelliDealer Website—www.intellidealer.com

Visit www.intellidealer.com to view IntelliDealer product information and engaging online demos. IntelliDealer users can also keep up to date with product enhancements or visit the FAQ section to view useful tips on using IntelliDealer.

Loading IBM Release V5R3M0

If you are planning on loading IBM Release V5R3M0, please be aware that some additional processes are required that you may not be aware of. For this reason, we strongly advise that you contact PFW Client Services prior to this upgrade to ensure that all steps have been completed and to answer any questions that you may have.

PFW Forums

PFW customers now have the opportunity to start a conversation with other PFW customers. The purpose of the forum is to allow PFW users to exchange questions and suggestions. You can even be alerted by e-mail when a new topic or reply is posted. To access the forum, go to www.pfw.com/members.

Holiday Hours

The PFW business offices will be closed for the following holidays. A limited number of support personnel will be available from 8 am to 5 pm ET. Emergency after-hours support will also be available.

Victoria Day

Monday, May 23, 2005

Canada Day

Friday, July 1, 2005

Civic Holiday

Monday, August 1, 2005

Labor Day

Monday, September 5, 2005

- Emergency support only

Thanksgiving Day

Monday, October 10, 2005



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