

client services update



October 2004

Tip of the Month

Auto Reclass and Matrix Fields

Reclass Field

In the past, reclass parameters were based on source, class, type, or a combination of these fields, but as of R6V01, a new reclass field in the parts module has been added that gives the user more flexibility and simplifies the reclass setup.

The following conversion steps took place when R6V01 was loaded:

1. If you had a reclass table of `SOS = *A Cls = *A Type = 11`, the system created a reclass table "11" and also put "11" in the reclass field of all of the parts included in this category.
2. If you had a blanket reclass table of `*A*A*A`, the system created a reclass table of `*ALL`. If you had a reclass table of `*ALL` for any vendor, the system used this table for all parts that did not fit within any other reclass table.
3. Blank is a valid reclass choice. If you had a reclass table with a blank, the system updated any parts that had nothing in the reclass field. A `*ALL` reclass table is required to update all parts.

Here are a couple of sample reclass tables showing before and after the creation of the new reclass field:

Before			After
TY	*A	*A	TY
*A	*A	11	11
TY	ABC	*A	TYABC
*A	*A	*A	*ALL

Note: The new reclass field will also be updated on all parts that fit into the same category.

** You will also need to load PPU #94 in order to take advantage of the `*ALL` feature.

Reclass field on PARTPRC

If you have created your reclass tables based on source, class or type, then you need to set up your ADDPART table in such a way that the correct reclass parameter gets loaded on your parts when they are added to the system. For example, if your reclass tables are set up based on the type field, set the switch in the ADDPART table like this: `Reclass = $T`. In this example you are telling the system that your reclass field is based on your type field. Whenever a new part is added, the system will automatically load the type field into the reclass field. If your reclass tables are based on class, use `$C`. If your reclass tables are based on type and class together, use `CT`.

Note: There is only one default currently allowed in the ADDPART table, so if you have some tables based on class and some tables based on type, you should consider combining these into one method. If this can't be done, then you should choose the option that is used the most, load this as the default in the ADDPART table and use Group File Maintenance to manage the exceptions.

R6V02 Installation Reminder

Just a reminder that in order to avoid any software expiration messages, dealers should have R6V02 loaded before the end of the year. If you have any further questions, contact PFW Client Services for assistance.

Best Wishes to All Our Dealers Affected By a Devastating Hurricane Season

PFW would like to extend our support and best wishes to all our dealers in the southern states who have endured a terrible hurricane season.

Backup, Backup, Backup

Just a reminder to ensure that you have a successful backup every night. Regular system and file backups will save you time and money in the event that an emergency causes the loss of vital information.

It is also important to make sure your save is set to the start of database, not the end. This feature was implemented when dealers had smaller tape drives and needed more than one tape to complete their nightly process. To confirm yours is set properly, check the setting in your BACKUP table.

Note: You should also set your tape density to `*CTGTYPE`.

Holiday Hours

The PFW business offices will be closed for Canadian Thanksgiving on Monday, October 11, 2004. A limited number of support personnel will be available from 8:00 a.m. to 5:00 p.m. (ET). Emergency after-hours support will also be available.

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Matrix Field

The matrix field was added in R5V08, but there have recently been some updates and the field now functions in a manner similar to the reclass fields.

Prior to R5V08, the matrix field was based on class. There is also a *ALL option for the matrix system. If you load a matrix *ALL for any vendor, it will always be used if the part doesn't fall into a smaller category that is also set up. When adding new parts from PARTPRC you can set the ADDPART table up with a default MATRIX field or if it is still based on CLASS put \$C. There are other options to allow you to default the table to source, type, or a combination of all three. When you run the option to update Partmast and Master Price File with your matrices, the following screen will display:

```
Update Options:
1. Partmast Only
2. Master Price File Only
3. Partmast And Master Price File.....? 3

Master Price File Matrix Derivation - C - Class
                                   S - Source Of Supply
                                   T - Type.....? C
e.g., "C" would be class only
     "CTS" would be class followed by type followed by source of supply
```

If your matrix is based on class, make sure you enter that as a "C". The main thing to remember is that a *ALL matrix will be applied to ALL parts in Partmast and the Master Price File unless there is another matrix within that vendor to which the parts match. This allows you a "blanket" matrix that ensures pricing levels are applied to all parts.

Note: A *ALL matrix will not update Partmast or the Master Price File if you specify one or more matrices to be included. A *ALL matrix will be used only if you select all matrices by leaving the matrix selection blank. This will prevent you from updating one matrix and having the *ALL matrix applied to the rest of the parts. You should always apply your matrices after a price update or a matrix update.

Note:

- QTY Breaks are based on COL12
- Price Breaks are based on cents, NOT dollars—e.g., 150 is \$1.50, NOT \$150.00
- To get a 20% increase over list, enter 120 L, not 20 L