

# client services update



August 2004

## Tip of the Month

### How to use Service SUBLET Special Parts

SUBLET special parts are used to record the sale of outside labor and materials. The following is the suggested method of use.

Set up special part numbers beginning with SUBLET for each scenario where you will purchase outside labor and materials based upon tracking needs and/or G/L accounts, e.g., SUBLETWELD, SUBLETMACHINE.

It is important that the part number begin with the word SUBLET so that the total appears under SUBLET on the work order. The part should be have: Source - 99, Class - \$MP (optional), and Vendor - GL, OFC 5. The part will have a 0 LIST and COST.

#### R5V08 & Earlier Versions

Customers running PFW release R5V08, or any earlier version, should note that the part number should have a sale account that does not have an application type of "P" assigned to it.

When this part is sold a sale will be recorded, but no cost of sale will register. The reason for this is that the cost of sale will be recorded via an accounts payable voucher when the invoice for the outside labor and materials arrives. In other words, the invoice should be posted to the cost of sales on the distribution line of the voucher, this will ensure proper costing. It may be desirable to order the SUBLET parts through a parts order to cross reference with the A/P voucher that will input the costs.

#### R6V01 & Subsequent Versions

Customers running PFW release R6V01, or any subsequent version, can optionally put a CLASS of "\$MP" on the part.

When the part is sold the user will be prompted to enter the cost on the sales order screen. This is the cost that will be used for that line item. If you are using class \$MP, your part should be loaded with a sale account that has an application type of "P" on it. If the "\$MP" is not used, sublets will function the same way as on versions R5V08 and earlier.

*Note: The sale account if using a class of "\$MP" should have an application type of "P".*

#### BASE/Option Expansion for R6V03

Several exciting enhancements have been made to the base and option codes in PFW IntelliDealer for the next system release, R6V03.

For more information on these enhancements, see this month's issue of *Development Details*, or contact your PFW Sales Representative, James Brown or Brian Lewis at (519) 474-3700.

#### Komatsu Inventory Lookup System Upload

PFW is pleased to announce the release of another interface resulting from a collaboration with Komatsu America. The Komatsu Inventory Lookup System Upload interface is designed to upload dealers' equipment inventory information to the Komatsu Inventory Lookup System web site. The interface extracts equipment information from the PFW business system and exports it to a file for upload to the Komatsu site. Dealers can then view the equipment inventory of other dealers, or simply maintain their own levels.

#### Holiday Hours

The PFW business offices will be closed for the following holidays. A limited number of support personnel will be available from 8 am to 5 pm ET on Canadian Thanksgiving. Emergency after-hours support will also be available.

#### Labor Day

Monday, September 6, 2004  
- Emergency support only

#### Canadian Thanksgiving

Monday, October 11, 2004



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