

client services update



February 2003

Current Service Pack Levels and Cumulative PTF Levels

iSeries Access Recent Service Pack Levels

iSeries Access	Latest Service Pack	Date PTF was made available	Target Date for next Service Pack	End of Service Date
V5R2M0	SI06631	December 4, 2002	February 21, 2003	September 30, 2004
V5R1M0	SI06804	December 4, 2002	May 9, 2003	May 31, 2003
V4R5M0	SF67276	October 14, 2002	NONE	DISCONTINUED
V4R4M0	SF65706	May 15, 2001	NONE	DISCONTINUED
V3R2M0	SF67055	June 10, 2002	NONE	DISCONTINUED

How to check: Open Control Panel (Start Button -> Settings), then double-click on iSeries Access for Windows Properties.

Special Note: Effective May 31, 2000, support for all versions of Client Access for DOS (5763XL1), Client Access for Extended DOS (5763XB1), Client Access for OS/2 (5763XF1), Client Access Optimized for OS/2 (5763XG1), and Client Access for Windows 3.1 (5763XC1) was discontinued. Support for Client Access Enhanced for Windows 3.1 (5763XK1) ended on January 31, 2001 for V4R3 and May 31, 2001 for V4R4.

IBM OS/400 Cumulative PTF Levels

OS/400	Current Cume PTF Level	Date Cumulative PTF was made available	Target Date for next Cumulative PTF Package	Planned Service Discontinuance Date
V5R2	TL03021	January 27, 2003	April 7, 2003	September 30, 2004
V5R1	TL03007	January 13, 2003	June 16, 2003	May 31, 2003
V4R5	TL02169	June 24, 2002	NONE	DISCONTINUED
V4R4	TL01072	March 19, 2001	NONE	DISCONTINUED
V3R2 (CISC)	TL98139	May 26, 1998	NONE	DISCONTINUED

How to check: From any AS/400 command line (as any user), type DSPPTF and press <ENTER>. The top TLxxxxx number is the latest cumulative PTF package installed.

JDVISION EPC Program

Any John Deere dealers that are on PFW release R5V08 and are using the JDVISION EPC program can now see all locations of availability. If you would like to benefit from this modified interface program, please contact PFW Client Services at 519-474-3700.

Upgrade to Domino 6

All Lotus Domino and PFW Mobile Salesman users will need to upgrade to Domino 6. Please note, **do not** load Domino 6 until you have loaded PFW's new release, R6V01 and the newest version of Mobile Salesman which are scheduled for release in April, 2003.

PFW John Deere Dealers using John Deere DTF

As of February 1, 2003, all of our John Deere dealers will no longer pay a maintenance fee for the PFW Special Terms Upload. This feature will now be free to all John Deere dealers currently on PFW's release R5V08. The PFW Special Terms Upload will automatically be delivered and accessible through the John Deere Data Transfer Facility when the next Special Terms data is made available. All previously available Special Terms programs will still be accessible through the old interface.

The PFW Special Terms Upload maintenance fee will be removed from your next support/maintenance bill. Please contact PFW Client Services at (519) 474-3700 for any additional information regarding this change.

Less than Two Weeks Left to Register!

Time is running out for you to register for the 2003 PFW Dealership Management Conference held in Nashville, TN from March 12-15!

Registration Deadline: February 10

The registration deadline for the conference is February 10, which is also the last day you can qualify to WIN \$500 CASH at our Welcome Reception draw! Don't delay, register today!

How to Register

Register for the PFW Dealership Management Conference online at www.pfw.com/conference, or by sending in the registration form you received in your Registration Package.

Questions?

Contact Jenna Morton at jmorton@pfw.com or (519)474-3300 ext. 270.



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