

# client services update



March 2003

## Tip of the Month

What are my search options in Equipment Maintenance?

Valid equipment search fields in Equipment Maintenance are:

Valid Status Codes:	Description of Valid Status Codes:	Valid Search Criteria:
O	on order	model
I	invoiced	customer search key
S	sold	engine serial # (entire serial # or the last 6 positions of the serial #)
R	rental	base code
P	pre-sold	transmission serial #
V	inventory	sound guard
Q	quote	group code
T	transferred	
A	all status codes except I, T	

The example below shows a search for all units in division 01 with model of 1500 and invoiced (I) status.

```

$ZUC60 EQUIPMENT MAINT 01 01
DIV: 01  SUCR#: 1500  TRNS CODE: DSE  OPER CO:
Type Options, Press enter.  2=Charge  3=History  5=Display  6=Print
                          7=F/A Info  8=Holds
Uot
- 1 NH 1500 (JEFFREY) [ I U 00227  0101 PAUL OKE 032601 012
- 2 GEPL 1500 (BENJAMIN) [ I U 00986  0101 EARL J HAYS 052302 025
- 3 GP 1500 (CHARLOT G) [ I U 033272  0101 MURRAY BULL 042801 012
- 4 2500 PS. SCHE CAR [ I N 1001  0101 KEVIN LEUIS 120306 011
- 5 2500 PS. SCHE CAR [ I N 11037  0103 DORCHESTER SPORTS 072407 004
- 6 2500 PS. SCHE CAR [ I N 115018  0102 FRANK A SANDERS 051807 1H
- 7 2500 -3HP EPFS WASH [ I N 4763  0101 DAN O'NEIL 031505 005
- 8 2500 -3HP EPFS WASH [ I N 5161E  0102 EMERSON MITCHELL 030805 1H
- 9 2500 -3HP EPFS WASH [ I N 5183E  0102 FUETHER FIFHS INC. 032205 1H
- 10 2500 SCHE [ I N 5961E  0103 CRANGER FUELS 050305 004

F3=Exit  F7=IncnFinder  F8=Menu On  F9=Customer  F10=Machine  F11=Workshop
M4  4  757019
    
```

### Reminders:

IBM Release V5R1

All PFW customers will need to be on at least V5R1 of the IBM OS/400 software release before they will be able to load the next PFW release, R6V01, which is scheduled to be available in April 2003. If you are on V4R5 you may skip the loading release V5R1 in order to be at release V5R2. Please contact your Sales Representatives, James Brown and Brian Lewis at (519) 474-3300 for more details.

### JDWIN

PFW has moved more than half of our John Deere dealers over to JDWIN. John Deere wants all dealers to be moved over from ESIS to JDWIN as soon as possible. PFW will no longer support ESIS and ESIS files in the next release of PFW software in 2004 due to John Deere's direction with this product.

### Proposed Workshop – PFW New Release R6V01

PFW is launching the next generation of our dealership management system – IntelliDealer – and it is one of the most important events in our history. Attend this workshop to witness IntelliDealer and the new enhancements to eServices and green screen applications.

This proposed workshop is tentatively scheduled for May 14-16, 2003 at Spencer Hall in London, Ontario and system administrators should attend.

Please do not make airline reservations as this is a proposed workshop only.

If you are interested in attending, please contact Laurie Brown at (519) 474-3300 x237 or lbrown@pfw.com.



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