

CLIENT SERVICES

Update

July 2001

Current PTF and Service Pack Levels (Last Updated June 4, 2001)

Client Access/400 Recent Service Pack Levels

Client Access Version	Latest Service Pack PTF Identifier	Date PTF was made available	Target Date for next Service Pack	End of Service Date
Express-V5R1M0	S101037	May 25, 2001	August 29, 2001	May 31, 2003
Express-V4R5M0	SF65345	April 26, 2001	October 30, 2001	July 31, 2002
Express-V4R4M0	SF65706	March 15, 2001	NONE	DISCONTINUED
V3R2M0	SF65353	May 7, 2001	TBA	July 31, 2002
V3R1M3	SF59504	February 2, 2000	NONE	DISCONTINUED
V3R1M2	SF52313	January 12, 1999	NONE	DISCONTINUED
V3R1M1	SF43839	December 3, 1997	NONE	DISCONTINUED
V3R 1M0	SF40785	May 30, 1997	NONE	DISCONTINUED

How to check: Open Control Panel (Start Button -> Settings), then double-click on Client Access Properties

Special Note: Effective May 31, 2000, support for all versions of Client Access for DOS (5763XL1), Client Access for Extended DOS (5763XB1), Client Access for OS/2 (5763XF1), Client Access Optimized for OS/2 (5763XG1), and Client Access for Windows 3.1 (5763XC1) has been discontinued. Client Access Enhanced for Windows 3.1 (5763XK1) is only supported if the AS/400 is running V4R3 or higher. Support for the 5763XK1 product ended on 1/31/2001 for V4R3 and 5/31/2001 for V4R4.

IBM OS/400 Cumulative PTF Levels

OS/400 Version	Current Cume PTF Level	Date Cumulative PTF was made available	Target Date for next Cumulative PTF Package	Planned Service Discontinuance Date
V5R1	TL01114	May 25, 2001	July 3, 2001	May 31, 2003
V4R5	TL01100	April 13, 2001	August 6, 2001	July 31, 2002
V4R4	TL01072	March 19, 2001	NONE	DISCONTINUED
V4R3	TL00280	October 9, 2000	NONE	DISCONTINUED
V4R2	TL00035	February 7, 2000	NONE	DISCONTINUED
V4R1	TL99271	September 28, 1999	NONE	DISCONTINUED
V3R7	TL98314	April 22, 1999	NONE	DISCONTINUED
V3R2 (CISC)	TL98139	May 26, 1998	NONE	DISCONTINUED

How to check: From any AS/400 command line (as any user), type DSPPTF and press <ENTER>. The top TLxxxxx number is the latest Cume installed.

PFW Holiday Hours

The PFW business office will be closed for the following holidays. We will have support personnel available from 8:00 am to 5:00 pm EST. Emergency after-hours support will also be available.

Civic Holiday

Monday, August 6, 2001

Labor Day

Monday, September 3, 2001

No support will be available.

Thanksgiving

Monday, October 8, 2001

IBM Release V5R1

All PFW dealers on software subscription are starting to receive the new IBM Release V5R1. Until PFW has had sufficient time to test this new release, PFW is advising its customers not to load this software until further notice.

Attention U.S. Customers...

A new Federal Tax change has come in effect. Changes are effective July 1, 2001. Contact Client Services at 519-474-3700 for more information.

PFW eServices is Released

This new product release will change the way services are delivered to your customers, allowing you to exceed their expectations and realize new levels of efficiency. Check it out for yourself on the web at <http://demo.pfw.com>.

Visit PFW on the web at www.pfw.com



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